



March 2010

Why are we changing?

Although our values have remained constant, our world has not. To stay current in today's rapidly changing marketplace, we must be willing to embrace change, and it's time for us to do so. Although our existing software has met our needs for many years, a more flexible banking system is required to meet the challenges of new initiatives and support long-term growth of our credit union.

The new system adopted by Biggar and District Credit Union and the majority of credit unions in western Canada, fully integrates in-branch, ATM, telephone and internet banking systems and provides a consolidated view of members existing accounts and products.

How will the change affect our members?

- Our banking system will be unavailable during the conversion weekend June 19-21, 2010 so members will need to have alternate payment methods arranged such as cash, credit cards or cheques available to get them through the weekend
- After the conversion, members will need to use a new password for internet and telephone banking
- The statements will have a new look and feel
- The account numbers will change

Things to remember?

- We will do our utmost to minimize the impact to our members
- The website will contain updates as they are available
- If any action is required on your part, we will notify you by mail as conversion date gets closer
- We are always just a phone call away, so if you have any questions or concerns give us a call or stop in.



Biggar
&
District Credit Union